

Switchvox vs AVAYA IP Office

All features included! An advanced UC feature set is available for every user without complicated feature licensing or packaging.

All features are *not* included. A minimal basic feature set requires additional servers to add features and functionality, which quickly becomes expensive.

Easy to manage. An intuitive point-and-click interface allows you to manage every aspect of Switchvox from anywhere you have Internet access.

Multiple user interfaces for end-users; one-X Portal, the softphone client, and the phone manager. This makes the system overly complicated.

Saves you money! Save up to 70% on monthly telephony expenses and service charges. Renewal costs are optional and are a fraction of that of our competitors!

Customer must pay for software updates and updated licenses whenever new features are released. The customer is also required to pay more to take advantage of a SIP trunking service with the system.

No vendor lock-in. Switchvox is SIP-standard, allowing customers to re-use existing SIP handsets, or you can switch to Digium phones for an end-to-end solution!

Customers have no flexibility to use existing handsets. Avaya is built on a closed platform, which does not allow for third party phones to be used without a special license.

Streamlined upgrades. System updates are simple and can be applied whenever it is convenient for you. If the system's software maintenance is up-to-date, you will have access to any and all new features that we release!

Upgrading Avaya products is time consuming and costly. Each server and gateway must be upgraded with a different process for each product. Some upgrades can even require new hardware due to compatibility issues.

Avaya's solution can consist of up to *six* separate servers, depending upon size and feature needs.

Example: if you need more than six voicemail boxes, you will need another server.

BOTTOM LINE: Switchvox is more than just a business phone system. It is a complete Unified Communications solution! Compelling feature set provides many products in one server and under one license.

BOTTOM LINE: IP Office is a complex offering that does not feel unified and is often difficult to manage. The system includes a very basic feature set. In order to compare to Switchvox, IP Office requires numerous, expensive add-ons.



Sounds too good to be true? Schedule a live demo and see for yourself!

phonewire.com/switchvox
1 (877) 877-9473

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